

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 27th day of August 2012

C.G.No:92/2012-13/ Tirupati Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. M.Thimmaiah
S/o Chinna Swamy
Puthalapattu (Village, Post & Mandal),
Chittoor-Dist

Complainants

And

1. Assistant Engineer/Operation/Puthalapattu
2. Assistant Divisional Engineer/Operation/Rurals-II/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor

Respondents

Sri. M.Thimmaiah, S/o Chinna Swamy resident of Puthalapattu (Village, Post & Mandal), Chittoor-Dist herein called the complainant, in his complaint dt:23-5-2012 filed in the Forum on dt:23-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He had applied for one new domestic service for his house at Puthalapattu village and mandal of chittor-Dist.
2. He came to know that the extension of supply to his house requires erection of one pole and the necessary line, but he is not in a position to pay the amount towards laying of the said line.
3. Requested for extension of supply without erection of the line.

{PAGE }

C.G.No:92/2012-13/Tirupati Circle

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Puthalapattu in his written submissions dt:18-6-2012 received in this office on dt:23-08-2012 stated that

1. He inspected the premises and advised the complainant to pay the cost of the estimate for line extension for which the consumer was not willing to pay the necessary charges.

Findings of the Forum:

1. The grievance of the complainant is that he is not in a position to bear the cost of the LT line for extension of supply to his house and requested for supply by alternative means.
2. The respondent reported that he inspected the premises and advised the prospective consumer to pay the line charges for which the complainant expressed his inability.
3. The prospective consumer is liable to bear the cost of the entire line for extension of supply to his premises which includes the service wire for a maximum distance of 30 mts and the balance being LT lines.
4. As such there is no deficiency of service on the part of the respondents.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised to pay the cost of the estimate towards laying of line for extension of supply to his house as required

Accordingly the case is allowed and disposed off

{PAGE }

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 27th day of August 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

{PAGE }

C.G.No:92/2012-13/Tirupati Circle

Filename: Order.92
Directory: E:\CGRF Cases\Cases 2012-13\Tirupati\TPT 92
Template: C:\Documents and Settings\Administrator\Application
Data\Microsoft\Templates\Normal.dot
Title:
Subject:
Author: CGRF
Keywords:
Comments:
Creation Date: 17/08/12 10:14:00 AM
Change Number: 337
Last Saved On: 27/08/12 5:31:00 PM
Last Saved By: CGRF
Total Editing Time: 146 Minutes
Last Printed On: 23/11/13 5:40:00 PM
As of Last Complete Printing
Number of Pages: 3
Number of Words: 506 (approx.)
Number of Characters: 2,885 (approx.)