

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 12th day of October 2012

C.G.No:90/2012-13/ Tirupati Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. P. Narasimha reddy
S/o Late P.Ramachandra reddy
Puthalapattu Village, Post & Mandal,
Chittoor-Dist.

Complainants

And

1. Assistant Engineer/Operation/Puthalapattu
2. Assistant Divisional Engineer/Operation/Rurals-II/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor

Respondents

* * *

Sri. P. Narasimha Reddy, S/o Late P.Ramachandra Reddy resident of Puthalapattu Village, Post & Mandal, Chittoor-Dist. herein called the complainants, in his complaint dt:23-5-2012 filed in the Forum on dt:23-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is an agl. consumer with SCNo: 421 at Puthalapattu village & Mandal of Chittoor-Dist.
2. The 11KV line passing through the mango garden is loose and lying at very low level of about 4 feet from the ground and touching the branches resulting burning of the trees and also creating fear of accidents to human being as well as cattle.

3. Requested for shifting of the lines or rectification of the line maintaining proper clearances.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Puthalapattu in his written submissions dt:18-6-2012 received in this office on dt:23-08-2012 stated that

1. He had inspected the area and prepared an estimate for insertion of middle pole and submitted the same to the Divisional Engineer/Operation/Chittoor the respondent-3 in this case.
2. Soon on receipt of sanction the work will be completed.

Findings of the Forum:

1. The grievance of the complainant is that the 11KV line passing through his mango garden is loose and lying very low touching the trees and requested for its shifting or rectification.
2. The respondent duly accepting the contentions of the complainant proposed for erection of a pole in the middle of the line so as to maintain proper ground clearance and resolve the problem of the complainant.
3. The ground clearance that is to be maintained by the licensee in case of 11KV bare lines is 4.6 meters in areas other than streets as per the APSEB manual, but herein this case it is only 4 feet which is very much less to the standards and requires immediate action of the respondents.
4. In view of the above, the said work shall be done on top priority in order to avoid probable accidents if the said line is as low as the complainant mentioned.

5. Here in this case the complainant was made on 23-5-2012 and the respondents did not have complied with though a period of 4 ½ months is lapsed.
6. The respondents shall complete the said work not later by 31-10-2012 in view of the safety of the public as well as cattle.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed

1. That they shall maintain the ground clearance to the standards by erecting the middle pole as they proposed immediately to avoid un toward incidents on or before 31-10-2012.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 12th day of October 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.