

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER
GRIEVANCES OF SOUTHERN POWER DISTRIBUTION COMPANY
OF A.P LIMITED TIRUPATI**

This the 27th day of August 2012

C.G.No:89/2012-13/ Tirupati Circle

Present

*Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy
)*

*Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs*

Between

Sri. P.Rangaiah Chetty
Complainants
S/o Ramaiah
Kutamvaripalli (Village),
Puthalapattu (Post & Mandal),
Chittoor-Dist

And

1. Assistant Engineer/Operation/Puthalapattu Respondents
2. Assistant Divisional Engineer/Operation/Rurals-II/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor

Sri. P.Rangaiah Chetty, S/o Ramaiah resident of Kutamvaripalli (Village), Puthalapattu (Post & Mandal), Chittoor-Dist herein called the complainants, in his complaint dt:23-5-2012 filed in the Forum on dt:23-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is an agl consumer with service number 484 of Kutamvaripalli village in Puthalapattu mandal of Chittoor-Dist.

2. The 11KV lines passing through their fields cultivated with sugar cane are at very low level and touching the crops.
3. Due to erection of 16KVA and 25 KVA transformers in the recent in the agl fields leading to fire accidents at the times of sparks developed at the transformers resulting in damaged to crops.
4. Requested for raising the height of the lines in the fields suitably and replacement of the transformers from the fields.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Puthalapattu in his written submissions dt:18-6-2012 received in this office on dt:23-08-2012 stated that

1. He inspected the location and requested the complainant to give his willingness to pay the cost of the transformer shifting for which the consumer expressed his unwilling ness and hence the works could not be taken up.

Findings of the Forum:

1. The grievance of the complainant is about raising of the lines in sugarcane fields besides shifting of the transformers to out side the fields to safe guard the crops from probable fire accidents on account of sparks from the lines and the transformers erected under HVDS.
2. The respondent-1 i.e. the AE/Opn/Puthalapattu reported that the shifting of the transformers is possible only under the scheme of Deposit Contribution (DC) for which the complainant was reluctant.

3. The respondent did not make a mention of the remedial actions taken in the matter of raising the height of the lines from which it is construed that the clearances of the lines are in accordance with the standards.
4. Earlier the transformers of bulk capacity were erected at suitable places not causing any hindrance or damage and were serving the surrounding consumers.
5. But with the adoption of HVDS it has become necessary to erect the transformers very close to the consumers and hence it is unavoidable to erect the transformers of 16 and 25 KVA capacity amidst the agricultural fields for the convenience of the farmers.
6. As such the contention of the complainant that the cost of the estimate towards shifting of the transformers is to be borne by the beneficiary is accepted and hence the complainant has to pay the cost of the estimate towards the said shifting besides providing suitable place for the new erection if he prefers for.
7. Since no specific deficiency of service is reported in this matter there is no need for award of compensation.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised to pay the cost of the estimate for shifting of the transformers if he prefers for.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 27th day of August 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.