

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 27th day of August 2012

C.G.No:82/2012-13/ Tirupati Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. T.Chendra Sekhar Reddy
S/o Nayana Reddy
Thalupulapalli (Village & Post)
Puthalapattu (Mandal),
Chittoor-Dist-517124

Complainants

And

1. Assistant Accounts Officer/ERO/Town/Chittoor
2. Assistant Engineer/Operation/Puthalapattu
3. Assistant Divisional Engineer/Operation/Rurals-II/Chittoor
4. Divisional Engineer/Operation/Town/Chittoor

Respondents

Sri. T.Chendra Sekhar Reddy, S/o Nayana Reddy resident of Thalupulapalli (Village & Post), Puthalapattu (Mandal), Chittoor-Dist-517112 herein called the complainants, in his complaint dt:23-5-2012 filed in the Forum on dt:23-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. They are having one rice mill at Talupulapalli village of Puthalapattu Mandal in Chittoor-Dist and the service number is 165.

2. The department is levying minimum charges, service charges and other charges in the bill though the supply is given only for four to six hours every day and not maintaining specific timings.
3. They could not run their rice mill because of the uncertain timings of the supply.
4. Requested for bills issued only based on the actual consumption, without levying the other minimum charges.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Puthalapattu in his written submissions dt:18-6-2012 received in this office on dt:23-08-2012 stated that

1. The billing is a policy matter.

Findings of the Forum:

1. The grievance of the complainant is about the levy of fixed charges irrespective of the supply timings to their industry.
2. The contention of the respondents that the billing is a policy matter is accepted since the billing is done purely in accordance with the tariff orders approved and communicated by the APERC from time to time.
3. Thus the request of the complainant is not maintainable and hence disallowed.

In view of the above, the Forum passed the following order.

ORDER

“No separate order need to be issued”.

Accordingly the case is disallowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 27th day of August 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.