

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED**  
**TIRUPATI**

**This the 24<sup>th</sup> day of August 2012**

**C.G.No:76/2012-13/ Tirupati Circle**

*Present*

*Sri K. Paul*  
*Sri A.Venugopal*  
*Sri T.Rajeswara Rao*  
*Sri K. Rajendra Reddy*

*Chairperson*  
*Member ( Accounts )*  
*Member ( Legal )*  
*Member ( Consumer Affairs )*

*Between*

Sri. N.Prabakar Reddy  
C/o N.Krishna Reddy,  
DNo: 1-51., P.Kothakota (Village & Post),  
Puthalapattu (Mandal),  
Chittoor-Dist-517112

Complainants

*And*

1. Assistant Engineer/Operation/Puthalapattu  
2. Assistant Divisional Engineer/Operation/Rurals-I/Chittoor  
3. Divisional Engineer/Operation/Town/Chittoor  
4. Superintending Engineer/Operation/Tirupati

Respondents

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Sri. N.Prabakar Reddy, C/o N.Krishna Reddy, resident of DNo: 1-51., P.Kothakota (Village & Post), Puthalapattu (Mandal), Chittoor-Dist-517112 herein called the complainants, in his complaint dt:23-5-2012 filed in the Forum on dt:23-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. The housing department paid amounts towards lines for electrification of T.K.Vaddipalli, Indiramma Colony which was established about 5 years back, but the lines are not laid so far.
2. Requested for early execution of the works.

3. One 3 phase line is passing through the grounds and over the buildings of ZP.High school, P.Kothakota.
4. Requested for shifting of the line away from the buildings and play ground to avoid accidents.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Engineer/Operation/Puthalapattu in his written submission dt:18-6-2012 received in this office on dt:23-08-2012 stated that**

1. He inspected the location and advised the complainants to pay the necessary charges towards shifting of the lines, but the complainants are not willing to pay the same.
2. The necessary estimate for electrification of new TK.Vaddipalli was sanctioned and the work was handed over to construction wing, Chittoor.

**Findings of the Forum:**

1. The grievance of the complainant is about two items out of which the first one is about electrification of colony for which the amounts were already paid and the second one is about shifting of 3 phase line from the premises of ZP.High School.
2. With regards to the matter of colony electrification the complainants reported that the said colony was established about 5 years back, but the date of payment of estimate charges towards the building up of infrastructure for the electrification of the said colony is not mentioned.

3. However the respondents reported that the estimate was sanctioned and the work was under took by the construction wing, Chittoor of APSPDCL, but the probable date of completion is not mentioned.
4. In the matter of shifting the 3 phase lines passing through the ground and crossing over the buildings of ZP.High School, P.Kothakota the respondents reported that the complainants are not willing to pay the necessary charges towards shifting of the lines.
5. The contention of the respondents that the estimate cost towards shifting of lines is to be born by the complainants is accepted.
6. The respondents shall see that the electrification work of the said colony shall be completed within 90 days from the date of payment made by the housing board department failing which they are liable to compensate the complainants @ Rs 50/- for each day of default.

In view of the above, the Forum passed the following order.

### **ORDER**

The respondents are directed to

1. Complete the work of electrification of TK.Vaddipalli, Indiramma colony within 90 days from the date of payment of the amount towards the cost of the project.
2. Remit an amount equal to the multiplication of Rs 50/- with the number of days by which the said work is delayed beyond the scheduled period of 90 days from the date of payment.

The complainants are advised to pay the amounts of estimate towards shifting of the 3 phase line passing through the school as requested by them if they prefer for.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 24<sup>th</sup> day of August 2012.

Sd/-  
**Member (Legal)**

Sd/-  
**Member (C.A)**

Sd/-  
**Member (Accounts)**

Sd/-  
**Chairperson**

**Forwarded by Orders**

**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy submitted to the Honourable Ombudsman, APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004.  
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.