

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 30th day of June 2012

C.G.No:07/2012-13/ Guntur Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member Consumer Affairs

Between

Sri J.V.Krishnaiah & Others,
C/o Turmaric Mills Association,
Duggirala Village, Post & Mandal,
Guntur-Dist.

Complainant

And

1. Assistant Engineer/Operation/Duggirala
2. Assistant Divisional Engineer/Operation/Rural-1/Tenali
3. Divisional Engineer/Operation/Tenali
4. Superintending Engineer/Operation/Guntur

Respondents

Sri J.V.Krishnaiah & others, C/o Turmaric Mills Association resident of Duggirala Village, Post & Mandal Guntur-Dist herein called the complainant, in their complaint dt:11-4-2012 filed in the Forum on dt:11-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. They are running turmeric mills and could not produce in full capacity due to shortage of power duration.
2. They are prepared to pay the necessary charges towards lines if laid separately and exclusively for their industries.

3. Requested for increase of supply duration to meet the demand

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondents 1 and 2, i.e. the Assistant Engineer/Operation/Duggirala and the Assistant Divisional Engineer/Operation/Rural-1/Tenali in their separate written submissions dt:24-4-2012 and 25-4-2012 received in this office on dt:2-5-2012 and 5-5-2012 stated that:

1. The extension of existing 11KV Duggirala Industrial feeder emanating from 33/11KV SS Duggirala for Industrial consumers is surveyed and approximate estimated cost is Rs 2,00,000/-. If the consumers give consent letter for payment of estimate charges the estimate will be prepared.
2. After payment charges the work will be taken up.

The respondent-3 i.e. the Divisional Engineer/Operation/Tenali in his written submission dt:24-4-2012 received in this office on dt:30-4-2012 stated that:

1. as per the request of the turmeric association members the AAE/Opn/Duggirala has surveyed the proposal i.e. extension of existing 11KV Duggirala industrial feeder emanating from 33/11KV SS Duggirala for industrial consumers and it works out Rs 2,00,000/- approximately.
2. The same was orally intimated to the consumers duly requesting consent letter for payment of necessary estimate charges so as to prepare the estimate.
3. Soon after receipt of consent letter for payment of necessary estimate charges from the respective consumers the work will be taken up.

4. The existing 11KV Duggirala Mandal head quarter feeder sketch and 11KV Duggirala Industrial feeder sketch after bifurcation is herewith enclosed.

Findings of the Forum:

1. The grievance of the complainants is that they are suffering with power cuts being drawing power from common feeder and could not meet the production demand and requested for a separate feeder with 24 hrs supply
2. The respondents accepted their proposal and prepared an estimate amounting to Rs 2,00,000/- approximately for bifurcating the existing common feeder into industrial and mandal head quarter feeder and the same was communicated to the complainants.
3. The respondents can take up the work upon receipt of the said amount from the complainants.
4. The complainants may arrange the payments if they prefer to have the separate feeder.

In view of the above, the Forum passed the following order.

ORDER

The complainants are advised to pay the cost of the estimate immediately if they prefer to have the separate feeder for their industries as sought by.

The respondents are directed to take up the work immediately upon receipt of the required payments from the complainants and should complete within 90 days from the date of the payment.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 30th day of June 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.