

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 30th day of June 2012

C.G.No:69/2012-13/Ongole Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Smt Ammiseety Radhika
C/o Ashok
Parchoor Village, Post & Mandal
Prakasam-Dist

Complainant

And

1. Assistant Engineer/Operation/Parchoor
2. Assistant Divisional Engineer/Operation/Parchoor
3. Divisional Engineer/Operation/Chirala

Respondents

Smt Ammiseety Rashika, C/o Ashok **resident** of Parchoor Village, Post & Mandal Prakasam-Dist herein called the **complainant**, in **her** complaint dt:18-5-2012 filed in the Forum on dt:18-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 **has** stated that

1. She is having one electrical service with SCNo: 1813 at Parchoor village of Prakasam-Dist.
2. The electrical lines are passing over her house at a dangerously lower heights.
3. Requested to shift the line away from the house.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Parchoor in his written submission dt:26-5-2012 and a copy marked to the complainant, received in this office on dt:15-6-2012 stated that:

1. The house of the complainant was constructed and the existing 11KV Parchoor feeder.
2. The above line cannot be shifted without the concerned of the complainants to pay the estimate charges.

Findings of the Forum:

1. The grievance of the complainant is to remove the line passing over her house to avoid accidents.
2. It was reported by the respondents that the said house of the complainant was constructed underneath the already existing 11KV Parchoor feeder.
3. Since the constructions took place underneath the already existing line the owners of the houses who requires the shifting of the line have to bare the cost of the estimate for the said shifting besides providing necessary way leave for the re-routing of the line.
4. As such the complainants requires to approach the respondents duly rendering their acceptance for payment of amount towards the estimates prepared for shifting of the line.
5. The respondents upon receipt of the consent letter shall prepare the necessary estimate for shifting of the line and communicate the same to the complainants for arranging payment.

In view of the above, the Forum passed the following order.

ORDER

The complainants are advised to approach the respondents and give their consent expressing their acceptance for payment of estimated amounts.

The respondents are directed to accept the application of the complainants along with their consent letter for payment of the estimated amounts towards the shifting as they require and prepare an estimate and intimate the same to the complainants for arranging payment.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 30th day of June 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.