

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER  
GRIEVANCES OF SOUTHERN POWER DISTRIBUTION COMPANY  
OF A.P LIMITED TIRUPATI**

**This the 17<sup>th</sup> day of September 2012**

**C.G.No:51/2012-13/Kadapa Circle**

*Present*

*Sri K. Paul*  
*Sri A.Venugopal*  
*Sri T.Rajeswara Rao*  
*Sri K. Rajendra Reddy*

*Chairperson*  
*Member ( Accounts )*  
*Member ( Legal )*  
*Member ( Consumer Affairs )*

*Between*

Sri. B.Nageswara Rao  
C/o Subbaiah  
Ambula Veeraiah ST Colony,  
TC Palli Post,  
Chitvel Mandal,  
Kadapa-Dist-516128

Complainants

*And*

1. Assistant Engineer/Operation/Chitvel  
2. Assistant Divisional Engineer/Operation/Kodur  
3. Divisional Engineer/Operation/Rajampeta

Respondents

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Sri. B.Nageswara Rao, C/o Subbaiah resident of Ambula Veeraiah ST Colony, T.C. Palli (Post), Chitvel (Mandal), Kadapa-Dist-516128 herein called the complainants, in his complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. There is no separate transformer for the panchayat water motor at Ambulaveeraiah ST colony of TC palli.

2. There are no electrical lines and transformer to the ST houses at Ambulaveeraiah ST colony.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that**

1. For the PWS of Amubulaveeraiah ST colony estimate was sanctioned, but the amounts were not paid by the PWS/RWS department and hence the transformer was not erected.
2. Regarding electrification of the said colony the SC, ST corporation, Panchayath, Government has to pay the charges or otherwise the work will be taken up in any of future schemes like RGGVY.

**Findings of the Forum:**

1. The grievance of the complainant is that there is no separate transformer for the PWS service and also no electrification to the Amubulaveeraiah ST colony.
2. The respondents reported that for providing of separate transformer to the PW scheme, but the payment were not received from the PWS/RWS department and hence the transformer was not erected.
3. In the matter of electrification of Ambulaveeraiah ST colony, the respondents reported that the panchayath or some government organization has to pay the necessary charges towards the said electrification or otherwise the works will be taken up under any future scheme launched by the government.

4. The contention of the respondents with regards to providing of separate transformer for PW scheme that the RWS department has not paid the necessary charges is not acceptable if the said service was already released and there is problem of low voltage and it is the responsibility of the respondents to provide a transformer additionally when the voltages are not reaching the standards i.e. 440 volts +/- 6% phase to phase and if the service is yet to be released the contention of the respondents is accepted.
5. In the matter of providing electrification to the ST colony the contention of the complainants that the necessary charges towards the said electrification is to be born by the beneficiaries or by some govt. organizations on their behalf is accepted.

In view of the above, the Forum passed the following order.

### **ORDER**

The respondents are directed to

1. Erect an additional transformer for the purpose of PWS without insisting for additional payments if the service was already released and the voltages are not satisfactory and if the service is yet to be released, may collect the suitable amount from the complainants or from government organization towards electrification of the PW scheme.
2. Electrify the Abmulaveeraiah ST colony upon receipt of payment suitably from the complainant or from any other government organization on their behalf.

