

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 17th day of September 2012

C.G.No:50/2012-13/Kadapa Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. B.Nageswara Rao
C/o Subbaiah
C.Kandulavaripalli (Village),
TC Palli Post,
Chitvel Mandal,
Kadapa-Dist-516128

Complainants

And

1. Assistant Engineer/Operation/Chitvel
2. Assistant Divisional Engineer/Operation/Kodur
3. Divisional Engineer/Operation/Rajampeta

Respondents

Sri. B.Nageswara Rao, C/o Subbaiah resident of C.Kandulavaripalli (Village), T.C. Palli (Post), Chitvel (Mandal), Kadapa-Dist-516128 herein called the complainants, in his complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. In certain locations of their village C.Kandulavaripalli the poles were laid, but the electrical lines are not provided.
2. Requested for providing of lines at the locations where not provided.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that

1. In C.Kandulavaripalli village some poles were erected under RGGY scheme and due to completion of agreement time the line work was not completed.
2. However the work will be completed whenever some schemes like REC/RGGVY come up.

Findings of the Forum:

1. The grievance of the complainant is about completion of unfinished electrical lines in their village.
2. The respondents reported the said work was carried out under RGGY, the poles were also laid, but due to completion of agreement period the lines stringing work was held up and will be completed under some scheme in future.
3. The respondents reported that the work is partially done is not explained with proper reasons and it is not clear whether the balance materials also were drawn for the said work.
4. The respondents shall complete the balance works if the said work was already covered in full shape in the said scheme duly drawing the balance materials if not drawn earlier, otherwise the expenditure incurred towards erection of the poles left idle will be a waste investment on the part of the department.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed to complete the work of electrification in the village C.Kandulavaripalli duly procuring the balance materials required for if the work is already covered in the scheme.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 17th day of September 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.