

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI**

This the 14th day of September 2012

C.G.No:49/2012-13/Kadapa Circle

Present

*Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy*

*Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)*

Between

Sri. B.Nageswara Rao
C/o Subbaiah
T.C Palli ST Colony,
TC Palli Post,
Chitvel Mandal,
Kadapa-Dist-516128

Complainants

And

1. Assistant Engineer/Operation/Chitvel
2. Assistant Divisional Engineer/Operation/Kodur
3. Divisional Engineer/Operation/Rajampeta

Respondents

Sri. B.Nageswara Rao, C/o Subbaiah resident and Surpanch of T.C Palli ST Colony, T.C. Palli (Post), Chitvel (Mandal), Kadapa-Dist-516128 herein called the complainants, in his complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. The ST colony of TC palli is not having electricity facility.
2. Requested for electrification of the colony duly erecting one number single phase transformer.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that

1. In TC.Palli ST colony, part of the colony was electrified.
2. Recently few more houses were constructed at different locations in the above ST colony where there were no poles.
3. The complainants want erection of new lines with poles and transformers.
4. For electrification of the ST colonies either the SC / ST corporation, panchayath, central government has to pay the charges or otherwise shall wait till some schemes are launched under RGGVY.

Findings of the Forum:

1. The grievance of the complainants is that there is an ST colony in their village without electrification and needs erection of lines besides providing additional transformer.
2. The respondents in the matter above reported that part of the colony was already electrified earlier, but the supply is required for certain constructions came up in the recent here and there in the colony and the cost of electrification for extension to the dwellers has to be born by the beneficiaries are by the SC /ST corporation or panchayath or some other Govt. organizations.
3. The contention of the respondents that the cost of electrification is to be born by either the beneficiaries or some govt. organizations is quite in order or otherwise the complainant may wait for any sought of scheme comes up in future for electrification of colonies from the govt. side.

4. The complainant may approach any govt. organizations under took welfare of the tribals for meeting the expenses towards electrification of their colony.

In view of the above, the Forum passed the following order.

ORDER

1. The complainant is advised to guide the beneficiaries who are in need of electrification of their houses to pay the necessary charges towards electrification.
2. The respondents shall arrange for erection of additional transformer on receipt of estimate copy at appropriate place duly measuring the voltages at the consumer end and ensuring that the voltages not up to the standards (230 volts + / - 6%).

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 14th day of September 2012.

Sd/- Member (Legal)	Sd/- Member (C.A)	Sd/- Member (Accounts)	Sd/- Chairperson
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Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.