

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED**  
**TIRUPATI**

**This the 10<sup>th</sup> day of September 2012**

**C.G.No:42/2012-13/Kadapa Circle**

*Present*

*Sri K. Paul*  
*Sri A.Venugopal*  
*Sri T.Rajeswara Rao*  
*Sri K. Rajendra Reddy*

*Chairperson*  
*Member ( Accounts )*  
*Member ( Legal )*  
*Member ( Consumer Affairs )*

*Between*

Sri. Pamuru Krishnaiah  
C/o Venkataiah  
Pollopalli (Village & Post),  
Chitvel Mandal  
Kadapa-Dist-516104

Complainants

*And*

1. Assistant Engineer/Operation/Chitvel  
2. Assistant Divisional Engineer/Operation/Kodur  
3. Divisional Engineer/Operation/Rajampeta

Respondents

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Sri. Pamuru Krishnaiah, C/o Venkataiah resident of Pollopalli (Village & Post), Chitvel Mandal Kadapa-Dist-516104 herein called the complainants, in his complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. They are residents of Indiramma colonies in Arundatiwada, Harizanawada, Boyipalle Arundatiwada.
2. There is no electricity facility to the above colonies and they are feeling inconvenience because of the darkness.

3. The education of their children is hampered by the non availability of electricity to their houses.
4. Requested for electrification of the above said colonies.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that**

1. For electrification of the said Harizanawada and Arundatiwada colonies, the required charges are to be paid either by the SC corporation/ AP housing board or some others.
2. Otherwise the said works can be taken up during schemes like REC/RGGY/central government are launched.

**Findings of the Forum:**

1. The grievance of the complainants is about electrification of their Indiramma colonies to improve their children education.
2. The respondents reported that the request of the complainants can be fulfilled if the necessary charges are paid either by the SC corporation or AP housing board.
3. Otherwise the complainants have to wait till such time the government provides schemes for electrification of the colonies.
4. In this regard it is felt by the Forum that it is more appropriate to advise the complainants to approach the SC corporation or the AP housing board through which the said colonies were built.
5. The contentions of the respondents that the cost of the electrification is to be born from the consumer side is accepted.

In view of the above, the Forum passed the following order.

**ORDER**

The complainants are advised to approach the SC corporation or the AP housing board and request to meet the expenses towards electrification of their colonies or wait till launching of any such scheme under which the electrification of colonies can be taken up departmentally.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 10<sup>th</sup> day of September 2012.

Sd/-  
**Member (Legal)**

Sd/-  
**Member (C.A)**

Sd/-  
**Member (Accounts)**

Sd/-  
**Chairperson**

**Forwarded by Orders**

**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy submitted to the Honourable Ombudsman, APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004.  
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.