

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

This the 27th day of August 2012

C.G.No:40/2012-13/Kadapa Circle

Present

***Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy***

***Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)***

Between

Sri. S.Balachandra Raju
S/o Venkata raju
Pollapalli Village & Post
Chitvel Mandal
Kadapa-Dist

Complainants

And

1. Assistant Engineer/Operation/Chitvel
2. Assistant Divisional Engineer/Operation/Kodur
3. Divisional Engineer/Operation/Rajampeta

Respondents

Sri. S.Balachandra Raju, S/o Venkata raju resident of Pollapalli Village & Post, Chitvel Mandal, Kadapa-Dist herein called the complainants, in their complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. The electrical lines passing through their mango gardens are very loose because of wide gap between the poles and the lines are touching the mango trees resulting in failure of fuses.
2. If the above lines are shifted to the road sides there will not be any problem and any loss to the farmers.

3. Requested either to shift the lines to the road side or to raise the height of the lines by erecting middle poles in order to safe guard the transformers as well as the mango trees.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submission dt:13-08-2012 received in this office on dt:14-08-2012 stated that

1. It is true that the spans are long in the 11KV Polopalli feeder passing through the mango gardens of Balachandra Raju herein the complainant and was rectified by erecting two number poles in the middle on 1-6-2012 and obtained sufficient clearance.

Findings of the Forum:

1. The grievance of the complainant is about the low lying loose lines passing through his mango gardens requires raising the height of the lines by inserting middle poles or to shift it to the road side.
2. The line under subject is of 11KV and in accordance with APSEB manual, volume-I, page -39, the minimum ground clearance that is to be maintained is 4.6 mts when bare conductor is used and the lines are located in not across or along the streets.
3. If the lines are to be shifted as requested by the complainant, in accordance with clause 5.2.4 of GTCS, the complainant is liable to pay the entire cost of the estimate towards the said shifting in his interest besides arranging necessary way leave at his own cost.
4. The respondents duly accepting that the lines are lying at very low level took action to raise the height of the conductor by erecting two numbers middle poles in the long spans and thus rectified the lines to maintain the standards.

5. Thus the grievance is resolved.
6. However if the complainant still feels that there is requirement of shifting of the lines, he is liable to pay the cost of the shifting besides providing necessary way leave to the newly proposed route and shall render a consent letter to that effect along with his application for such shifting while approaching the local officials in this matter.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised to approach the local officials of APSPDCL if he prefers the shifting of the said lines and render his consent letter to pay the necessary charges to wards the shifting besides providing way leave to the newly proposed route of the line.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 27th day of August 2012.

Sd/- Member (Legal)	Sd/- Member (C.A)	Sd/- Member (Accounts)	Sd/- Chairperson
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Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.