

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI**

This the 10th day of September 2012

C.G.No:39/2012-13/Kadapa Circle

Present

*Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy*

*Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)*

Between

Sri.S.Bala Chandra Raju
C/o Venkataraju
Pollopalli (Village & Post),
Chitvel Mandal
Kadapa-Dist-516104

Complainants

And

1. Assistant Engineer/Operation/Chitvel
2. Assistant Divisional Engineer/Operation/Kodur
3. Divisional Engineer/Operation/Rajampeta

Respondents

Sri. S.Bala Chandra Raju, C/o Venkataraju resident of Pollopalli (Village & Post), Chitvel Mandal Kadapa-Dist-516104 herein called the complainants, in his complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. The electrical line in Polopalli village, Rachabanda street is passing through Jambul (Neredu) trees and requested to reroute the line to backside of the village secretariat in view of safety of the children.
2. There is no electrification done to the Yadava colony of their village and they are residing in darkness facing much problems.

3. Requested for re-routing of the line and also electrification of the Yadava colony.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that

1. For shifting of 11KV line the consumer or the beneficiary has to pay the necessary charges towards shifting.
2. For electrification of the Yadava colony either the panchayat or the housing board has to pay the cost of electrification or otherwise will be done in future under RGGVY or REC if come across with.

Findings of the Forum:

1. The grievance of the complainants comprises of two items out of which the first is about shifting of the 11KV line passing through Jambul trees which may cause accidents to the children climbing upon and the second is about electrification of one colony.
2. The respondents for the above items reported that the complainant or the beneficiary has to bear the cost of the line shifting and the department cannot do the said work at its own expenses.
3. Regarding electrification of the Yadava colony also the respondents reported that the cost of the estimate is to be paid by either the panchayat or the housing board department to take up the work.
4. The contentions of the respondents in both the matters of line shifting as well as the colony electrification are in order.
5. As such the request of the complainants are kept aside.

In view of the above, the Forum passed the following order.

ORDER

1. The complainants are advised to pay the cost of the estimate towards the said line shifting besides submitting a resolution to that effect that they accept the re-routing in the proposed place.
2. The complainants are also advised to approach the AP housing board authorities in this matter or wait till launching of any such scheme under which the electrification of colonies can be taken up departmentally.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 10th day of September 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.