

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 28th day of March 2013

C.G.No: 349/2012-13/Guntur Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
(Vacant)

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. Kommu Sambaiah
C/o Kommu Pitchaiah and Others
SC.Colony., Lazaris Poster Street
Badikudi Post, Dacheppally.,
Guntur-Dist-522414

Petitioner

and

1. Assistant Engineer /Operation/Town/Dacheppalli
2. Assistant Divisional Engineer/Operation/Dacheppalli
3. Divisional Engineer/Operation/Macherla
4. Superintending Engineer/Operation/Guntur

Respondents

* * *

Sri. Kommu Sambaiah, C/o Kommu Pitchaiah and Others residents of SC.Colony., Lazaris, Poster Street, Badikudi Post, Dacheppally., Guntur-Dist-522414 herein called the complainants, in their complaint dt:18-02-2013 filed in the Forum on dt:18-02-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. They are residents of SC colony, Nadikudi Village in Dacheppalli mandal in Guntur-Dist.
2. There are loose and long spans requires erection of poles in their area and requested to provide the same.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-3 i.e. the Assistant Divisional Engineer/Operation/Dachepalli in his written submission dt: 26-03-2013, received in this office on 28-03-2013 stated that:

1. The DC estimates are sanctioned in his office on 30-03-2013 and intimated the same to consumers and the consumers have not paid the estimate cost.
2. The section officer has not taken up the work.

Findings of the Forum:

1. The grievance of the complainants is that there is requirement of erection of 2 numbers poles in the street of Lazurus pastor and one number pole near residence of Srinivasa Reddy of their SC colony in Nadikudi village.
2. The respondents treating that the erection of poles is towards extensions prepared estimates under Deposit Contributory nature for which the applicants are required to bear the necessary charges as per the estimates.
3. Here in this case the estimate was sanctioned for an amount of Rs.8,845/- by the respondent- 2 i.e. ADE/Operation/Dachepalli and was communicated to the respondent-1 i.e. the AE/Operation/ Town/ Dachepalli on 03-03-2013 duly instructing the later to collect the necessary charges from the applicants. He also mentioned that the complainants have not paid the estimated cost and hence the work is not taken up.
4. But in the estimate, it was mentioned that the proposal is for erection of new poles to the existing services to Sri. K. Sambaiah as the long barrel services.

5. It means that the services were already released with long barrels. Earlier. The respondents should not have released such services without proposing the necessary LT net work at the cost of the prospective consumers at the time of release itself. As such the respondents can not insist upon the consumers now.
6. As such, now, the responsibility lies with the respondents to provide the necessary lines to maintain proper clearances as per the standards.
7. The respondents shall suitably alter the lines at the cost of the department but not to insist upon the consumers to pay the cost of estimates towards erection of poles at this juncture.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that they shall provide necessary arrangements for keeping the lines tidy with clearances as per the standards at their own cost.

Accordingly the case is allowed and disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 28th day of March 2013.

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant

The Respondents

Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.

Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.