

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES  
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED  
TIRUPATI**

**This the 10<sup>th</sup> day of September 2012**

**C.G.No:34/2012-13/Kadapa Circle**

*Present*

*Sri K. Paul  
Sri A.Venugopal  
Sri T.Rajeswara Rao  
Sri K. Rajendra Reddy*

*Chairperson  
Member ( Accounts )  
Member ( Legal )  
Member ( Consumer Affairs )*

*Between*

Sri K.Subba Rao Chowdary  
C/o Musalaiah Naidu  
K.Kandulavaripalli Village & Post  
Chitvel Mandal  
Kadapa-Dist-516104

Complainants

*And*

1. Assistant Engineer/Operation/Chitvel  
2. Assistant Divisional Engineer/Operation/Kodur  
3. Divisional Engineer/Operation/Rajampeta

Respondents

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Sri K.Subba Rao Chowdary, C/o Musalaiah Naidu resident of K.Kandulavaripalli Village & Post, Chitvel Mandal, Kadapa-Dist-516104 herein called the complainants, in his complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. Their village is situated in between Chitvel substation and Venkatrajupalli substations.
2. They are suffering with frequent line break downs and also low voltage to their services.

3. Requested for a separate substation at K.Kandulavaripalli which was already proposed during the year 2005.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that**

1. There is no voltage problem in K.Kandulavaripalli village due to execution of HVDS works in the 11KV K.Kandulavaripalli feeder and the break downs are also very rare in that feeder.
2. There is no necessity of erection of one number new 33/11KV SS at K.Kandulavaripalli village.

**Findings of the Forum:**

1. The grievance of the complainants is about erection of one number additional 33/11KV SS at their village to over come low voltage also breakdowns.
2. The respondents reported that there is no low voltage and also the breakdowns are very rare due to execution of HVDS in the 11KV K.Kandulavaripalli feeder through which the said the complainants are fed with.
3. Though the complainants mentioned that there was a proposal for erection of 33/11KV SS at the complainants village in the year 2005 due to subsequent changes made in the feeder during HVDS the proposal might have been dropped.
4. The complainants request for erection of additional substation was not considered by the respondents as there was no necessity as such and hence

the contention of the respondents is upheld and the request of the complainants is set aside.

In view of the above, the Forum passed the following order.

**ORDER**

The complainants are advised to report the Forum if any problem with low voltage they still observe in future.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 10<sup>th</sup> day of September 2012.

Sd/-  
**Member (Legal)**

Sd/-  
**Member (C.A)**

Sd/-  
**Member (Accounts)**

Sd/-  
**Chairperson**

**Forwarded by Orders**

**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy submitted to the Honourable Ombudsman, APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004.  
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.