

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 25th day of April 2013

In C.G.No:334/2012-13/Vijayawada Circle

Present

Sri K. Paul
Sri A. Venugopal
Sri T. Rajeswara Rao
Sri A. Sateesh Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. Chappidi Ramanjaneyulu
C/o Madhu Babu
Valetivaripalem Village and Mandal
Prakasam-Dist

Petitioner

And

1. Assistant Accounts Officer/ERO/Kandukuru
2. Assistant Engineer/Operation/ Voletivaripalem
3. Assistant Divisional Engineer/Operation/Rurals/Kandukuru
4. Divisional Engineer/Operation/ Kandukuru

Respondents

* * *

Sri. Chappidi Ramanjaneyulu, C/o Madhu Babu residents of Valetivaripalem Village and Mandal Prakasam-Dist herein called the complainants, in his complaint dt:12-02-2013 filed in the Forum on dt: 12-02-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. He is running a welding shop belonging to one P.Kalim Khan and there is a service connection with SCNo: 458 under category-II in the said premises at Valetivaripalem village and mandal of Prakasam-Dist.

2. The loads in the said premises are one 0.5HP motor, one welding machine and one tube light.
3. He purchased the above shop from the owner and he at present is utilizing only the welding machine and the half HP motor.
4. The above service was inspected and a notice was received by him for additional load.
5. Requested to transfer the ownership of the service into his name and also to reduce the load.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-3 i.e. the Assistant Divisional Engineer/Operation/Rurals/Kandukuru in his written submission dt:31-03-2013, received in this office on dt:04-04-2013 stated that:

1. The premises of the consumer was inspected by the ADE/DPE-I/Ongole on 07-02-2011, and the connected load was noted as 3.84KW against contracted load of 1.0KW. The consumer was asked to regularize the additional load of 2.84KW.
2. Once again the premises of the consumer inspected by the ADE/Operation sub division/Rurals/Kandukuru in the premises of complainant. The total connected load was noted as 3.84KW and the same was explained to the complainant. The complainant was convinced and paid additional load regularization amount of Rs.8600/- for 3.0KW additional load (category-II) under PR.No:301651 dt:29-03-2013 vide BCRC No:69161 dt:29-03-2013.
3. With regards to name transfer of the service it is to submit that the complainant was advised to apply for title transfer with all relevant

documents. But the complainant fail to do so. It is to further submit that the complainant is not having valid legal documents.

Findings of the Forum:

1. The grievance of the complainant is that the service of his work shop running in others premises was booked for additional load and subsequently he purchased the same from the owner and requested to transfer the title into his name besides reducing the load as per the actuals prevailing at present.
2. The respondent-3 i.e. the ADE/Operation/Rurals/Kandukuru in his reply stated that
 - i. The service was first inspected by ADE/DPE-I/Ongole on 07-02-2011 and was reported that the total connected load at the time of inspection was 3.84 KW as against 1.0 contracted sanctioned and the consumer was asked to get his additional load of 2.84 KW regularized.
 - ii. The service was again inspected by him during which he also noticed the same load of 3.84KW and therefore he advised the consumer to get the additional load regularised by paying an amount of Rs.8600/- for 3 KW and the consumer paid the said amount on 29-03-2013 vide BCRC No: 69161.
 - iii. The transfer of title can be effected only after receipt of the application from the complainant along with the relevant documents, but the complainant failed to do so and is presumed that he is not having legal documents.
3. The service was first inspected on 07-02-2011 by the DPE wing and the said additional load was detected on the same day and notice was

also given upon the complainant, but there is no action either from the respondents or from the complainant and the matter was pending for a considerable long period of about 2 years and finally the complainant approached the Forum on 12-02-2013.

4. It is not known whether the complainant approached the respondents immediately after receipt of the notice requesting for re-inspection in view of load reduction. If so the respondents should have immediately inspected the premises.
5. The complainant mentioned that he is utilising the only the welding machine and the half HP motor, but it is not understood how the works can be carried out without having lighting loads.
6. Finally the complainant after approaching the Forum, the respondents took initiative and inspected the premises and noticed that the same additional load was prevailing and was got regularized by the complainant by paying the necessary charges of Rs.8600/- towards 3KW and hence the first part of the grievance is resolved.
7. For the second part of the grievance that is title transfer the contention of the respondents that the complainant has to apply duly enclosing the relevant documents supporting his possession of the property having the service connection is in order and hence the complainant has to do accordingly.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised that he may file an application in the prescribed form along with the relevant documents of ownership in connection with the possession of the said welding shop by the complainant in the office of

the Assistant Divisional Engineer/Rurals/Kandukuru and register application in CSC and pay the necessary fee to that effect for enabling the respondents to process and effect the title transfer as requested by him.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 25th day of April 2013

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.

Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.