

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 28th day of March 2013

C.G.No:330/2012-13/Ongole Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
(Vacant)

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri.Vankayalpati Malyadri., Ex.MPP
V.R.Kota Post
Lingasamudram Mandal,
Prakasam-Dist- 523105.

Complainant

And

1. Assistant Engineer/Operation/Lingasamudram
2. Assistant Divisional Engineer/Operation/Rurals/Kandukur
3. Divisional Engineer/Operation/Kandukur
4. Superintending Engineer/Operation/Ongole

Respondents

* * *

Sri.Vankayalpati Malyadri., Ex.MPP resident of V.R.Kota Post, Lingasamudram Mandal, Prakasam-Dist- 523105. herein called the complainant, in his complaint dt:12-02-2012 filed in the Forum on dt:12-02-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is resident of V.R.Kota village and post, lingasamudram mandal in Prakasam-Dist and is an Ex.MPP of the area.
2. One transformer situated in the middle of the road leading to the BC colony from the rice mill is obstructing the passage and requested to shift the transformer to a suitable place near by.

The respondent-1 i.e. the Assistant Engineer/Operation/Lingasamudram in his written submission dt:18-03-2013 received in this office on dt:21-03-2013 stated that:

1. The transformer mentioned by the complainant is at structure SS-2 of V.R.Kota and is of 100KVA capacity.
2. His application for shifting of the transformer was registered against Number 45132C000022013MAR18 on 18.03.2013 and the estimate is prepared immediately and submitted on 18-03-2013 to his higher authorities.
3. The estimate cost would be intimated to the consumer immediately after the sanction and the work would be taken up after payment of the estimation charges.

Findings of the Forum:

1. The grievance of the complainant is that one transformer of 100KVA capacity is situated in the middle of the road to BC colony and requires shifting. Requested for shifting of the transformer in the interest of the public.
2. The respondent-1 i.e. the AE/Opn/Lingasamudram reported that the application of the complainant towards shifting of the said transformer is registered on 18-03-2013 and the necessary estimate was prepared and submitted to his higher authorities on the same day. Soon after sanction of the estimate the cost towards shifting of the DTR as requested by the complainant will be intimated and upon payment of the estimated amounts the work will be taken up.
3. It is understood that the said work of shifting the DTR is proposed by the respondents under DC works for which the necessary charges are to be paid by those who requires the said shifting and also the necessary way leave for the new location also is to be arranged by the complainants at their own cost.

4. The action of the respondents in proposing the works under DC is quite in order and the respondents shall see the estimate is sanctioned at an early date and intimated to the complainant for arranging payment.
5. The respondents shall take up the work immediately on receipt of the payments.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that they shall intimate the complainant the cost of the estimate towards shifting of the transformer within 15 days from the date of this order.

The complainant is advised that he may arrange for payment of the necessary amounts in the form of DDs as per the estimate communicated by the respondents above if he desires for the said shifting.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 28th day of March 2013.

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.