

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 16th day of February 2013

C.G.No:283/2012-13/ Tirupati Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
(Vacant)

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. K.Jayaramaiah
C/o K.Venkataswamy
Charavakanipalli Village ,
Penumuru Post & Mandal,
Chittoor-Dist-517126.

Complainants

And

1. Assistant Engineer/Operation/Penumuru
2. Assistant Divisional Engineer/Operation/Rurals-2/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor
4. Superintending Engineer/Operation/Tirupati

Respondents

Sri. K.Jayaramaiah, C/o K.Venkataswamy resident of Chavakanipalli Village, Penumuru Post & Mandal, Chittoor-Dist-517126 herein called the complainant, in his complaint dt: 17-12-2012 filed in the Forum on dt: 17-12-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. There is no street line phase in the Charvakanapalli village Eguva Harizanawada in Penumuru mandal of Chittoor dist and the line also is become brittle and requested for providing of new wires.

Notices were served upon the respondents duly enclosing a copy of complaint.

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The respondent-1 i.e. the Assistant Engineer/Operation/Penumuru, in his written submission dt:04-02-2013 received in this office on dt:06-02-13 stated that:

1. He was inspected the location, if the consumer has will to pay the necessary charges they will provide street light phase for above consumer.
2. The complaint may please be dropped.

Findings of the Forum:

1. The grievance of the complainant is that there is no street light phase in their Harizanawada and the existing line also become brittle and requested for replacement of the wire.
2. The respondent-1 i.e. the AE/Opn/Penumuru reported that he inspected the location and he can provide the street light phase, if the consumer is willing to pay the necessary charges.
3. The contention of the respondents demanding for payment of charges towards laying of street light phase is in order and Forum finds no deficiency of service on the part of the respondents as far as the matter is concerned.
4. The complainants through the panchayat have to pay the service line charges for providing of street lights and the panchayat authorities may take initiative to that effect.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised that he may get the payments done through the Panchayat for providing of street light phase in their Harizanwada.

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The respondents may find an occasion to incorporate the said work at any point of time when there was a scheme available from the government to electrify the Harizanwadas.

Accordingly the case is allowed and disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 16th day of February 2013.

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

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