

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 16th day of February 2013

C.G.No:282/2012-13/ Tirupati Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
(Vacant)

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. M.Jayarami reddy
C/o Krishna Reddy
Guntipalli Village., Guduyanampalli Post
Penumuru Mandal
Chittoor-Dist-517126

Complainants

And

1. Assistant Engineer/Operation/Penumuru
2. Assistant Divisional Engineer/Operation/Rurals-2/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor
4. Superintending Engineer/Operation/Tirupati

Respondents

Sri. M.Jayarami reddy, C/o Krishna Reddy of resident Guntipalli Village., Guduyanampalli Post, Penumuru Mandal Chittoor-Dist-517126 herein called the complainant, in his complaint dt: 17-12-2012 filed in the Forum on dt: 17-12-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that:

1. He is a farmer and is having one No: agl. service with SCNo: 156 at Guntupalli village of Penumuru mandal in Chittoor-Dist.
2. The contractor by name Jagan left without laying of cables to his agl service above, but removed the conductors.

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3. He met the concerned JM in the matter who in-turn advised him to meet the ADE.
4. Requested to provide the cable at the earliest.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Penumuru, in his written submission dt:04-02-2013 received in this office on dt:06-02-13 stated that:

1. He was inspected the location, if the consumer has pay necessary charges they will provide line of 180 mts for agl. Service for above consumer.
2. The complaint may please be dropped.

Findings of the Forum:

1. The grievance of the complainant is that the existing line for his agl. service No: 156 was dismantled and new cable was not provided by the contractor because of which he could not run his service.
2. The respondents reported that he inspected the location and it requires erection of 180 mts of AB cable for extension of supply to the said location which is new, but not of the mentioned service 156 and hence, the complainant has to bear the cost of the line to the new location from the existing as the complainant shifted the location to his convenience.
3. The Forum is convinced with the contention of the respondents in demanding the service line charges for the new location is in order and hence the complainant had to pay the amounts towards service lines

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as per the estimate prepared by the respondents for enabling them to lay the lines as sought by him.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised that he may pay the necessary service line charges for extension of supply to the new location of his said service if he desires so and shall render his consent to that effect before preparation of the estimate.

The respondents may accept the request of the complainant and process the works duly following the procedures.

Accordingly the case is allowed and disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 16th day of February 2013

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

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