

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 23rd day of February 2013

C.G.No: 274/ 2012-13/ Guntur Circle

Present

Sri. K. Paul
Sri. A.Venugopal
Sri. T.Rajeswara Rao
Vacant

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. Venna Srinivasa Rao
Putlagudem Village & Post,
Atchempeta Mandal,
Guntur-Dist-522410.

Complainant

And

1. Assistant Engineer/Operation/SPDCL/Atchempeta
2. Assistant Divisional Engineer/Operation/Sattenapalli
3. Divisional Engineer/Operation/Narasaraopeta

Respondents

Sri. Venna Srinivasa Rao resident of Putlagudem Village & Post, Atchempeta Mandal, Guntur-Dist-522410 herein called the complainant, in his complaint dt:13-12-2012 filed in the Forum on dt:13-12-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is a consumer and president of the Putlagudem lift irrigation scheme of Achampeta mandal in Guntur-Dist.
2. The said scheme was commenced in the year 1990 and the cost for laying of line from 33/11KV SS for a distance of about 10Km Rs.26,00,000/- was paid by the IDC department and supply was extended.

3. But in the recent i.e. about 3 years back the above said line was tapped and supply was extended to another LI scheme at Kastala Village by laying about 12 Km of line.
4. The problem is that when ever there is a fault in the feeder, the Jumpers towards their LI scheme are being removed and is happening like this several times resulting in improper power supply to the LI scheme and hence insufficient water damaging crops spread around 3,000 acres of four villages.
5. Requested for bifurcation of the above feeder such that the Kastala LI scheme is directly fed from 33/11KV SS Atchempeta separately and run without any problems.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-2 i.e. the Assistant Divisional Engineer/Operation/Sattenapalli in his written submission dated 11-02-2013 received in this Forum on 14-02-2013 stated that

1. They have conducted detailed survey and proposed to bifurcate the 11KV Kastala LI scheme feeder which is emanating from 33/11KV Atchempeta substation.
2. The estimate was sanctioned by the DE/Opn/Narasaraopet in SDR number 204/12/12 for bifurcation of the 11KV Kastala LI scheme feeder under T&D improvements.
3. The work will be commenced after receipt of necessary material.

Findings of the Forum:

1. The grievance of the complainant is that the LI scheme for the benefit of farmers of 4 villages under about 3,000 acres was commenced at

Putlagudem of Guntur-Dist for which the IDC department paid the entire cost of the 10KM line.

2. As could be seen from the sketch produced by the complainant, the department, for extension of supply to an other LI scheme at Kastala another village, instead of laying a separate line from the 33/11KV substation itself, tapped the existing line at a location about 250 mts from the substation resulting in suffering due to faults in either of the feeders and finally crops are getting dried up.
3. Requested for laying of a separate line for the said 250 mts from the substation itself and bifurcate both the feeders such that the interruptions on the other feeder will not effect their feeder.
4. For the above, the respondents reported that they have surveyed the area and proposed and prepared an estimate for bifurcation of the two feeders and the same estimate was already sanctioned under T&D improvements.
5. The respondents should have prepared an estimate suitably at the time of extension of supply to the Kastala LI scheme instead of proposing for tapping resulted in expenditure to be incurred from the licensee side otherwise if it was proposed at the time of preparing estimate for the Kastala scheme itself the concerned would have paid the amount and this is an un-necessary expenditure on the licensee side.
6. However in the interest of the thousands of consumers it is felt that the action shall be speedy such that the problem is resolved within reasonable time.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that they shall resolve the problem of the complainants not later by 31-03-2013 duly executing the necessary works.

They shall report compliance on the above item by 15-04-2013.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 23rd day of February 2013.

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.