

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI**

This the 10th day of September 2012

C.G.No:27/2012-13/Kadapa Circle

Present

*Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy*

*Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)*

Between

Sri.B.Nageswar Rao., Sarpanch
C/o Subbaiah
Reddivaripalli Village.,
T.C.Palli Post., Chitvel Mandal
Kadapa-Dist-516104

Complainants

And

1. Assistant Engineer/Operation/Chitvel
2. Assistant Divisional Engineer/Operation/Kodur
3. Divisional Engineer/Operation/Rajampeta

Respondents

Sri. B.Nageswar Rao., Sarpanch, C/o Subbaiah resident of Reddivaripalli Village., T.C.Palli Post., Chitvel Mandal Kadapa-Dist-516104 herein called the complainants, in his complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. There is only one 25 KVA transformer feeding both agl services as well as drinking water scheme in their village.
2. Requested for erection of a separate transformer exclusively for the purpose of drinking water scheme.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that

1. Under the existing 25 KVA DTR there are 2 numbers services out of which one is SCNo: 233 with contracted load of 7.5 HP for PW scheme and another agl. service number:106with contracted load of 10HP and the total load on the transformer is 17.5HP which can be adequately catered by the transformer.
2. As such there is no necessity to erect an additional transformer.
3. If the consumer still wants a separate transformer, he has to pay the estimated cost upon giving his willingness.

Findings of the Forum:

1. The grievance of the complainant is that there is a common transformer for both agl and PW scheme services.
2. The complainant just represented for a separate transformers for the two different purposes, but did not mention any deficiency of services and any difficulty experienced with the existing setup.
3. The respondents reported that the existing load on the said transformer of 25KVA capacity is only 17.5HP which is far below the capacity of the transformer and can be catered without any difficulty and also there is no necessity of erecting separate transformer.
4. The respondents also reported that the complainants can be provided an additional transformer if they are ready to pay the necessary cost of the estimate towards erection of additional transformer if they require.

5. As such Forum feels that the grievance reported by the complainants is not having any validity and hence kept aside.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised to pay the necessary charges towards erection of addl. Transformer for his requirement if he still prefers for.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 10th day of September 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.