

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED**  
**TIRUPATI**

**This the 16<sup>th</sup> day of February 2013**

**C.G.No:268/2012-13/Vijayawada Circle**

***Present***

***Sri K. Paul***  
***Sri A.Venugopal***  
***Sri T.Rajeswara Rao***  
***Vacant***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***  
***Member (Consumer Affairs)***

***Between***

Sri Jarabala Rama Nayak  
C/o Baba  
Krishnaraopelam village & Posts  
A.Konduru  
Krishna-Dist

Complainant

***And***

1. Assistant Engineer/Operation/Kambhampudu  
2. Assistant Divisional Engineer/Operation/Tiruvuru  
3. Divisional Engineer/Operation/Nuziveedu

Respondents

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Sri Jarabala Rama Nayak, C/o Baba resident, of Krishnaraopelam village & Posts A.Konduru, Krishna-Dist herein called the complainant, in his complaint dt:12-12-2012 filed in the Forum on dt:12-12-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is having agl. fields under survey No: 193/5 at Gyamatanda a hamlet to village of A.Konduru mandal in Krishna-Dist and drilled a bore-well in the above said fields.
2. He applied for an electrical service connection for the above bore-well for agl. purpose on 30-07-2010.

3. The electricity officials raising objection to release new service in his favour above with the plea that the existing 16KVA transformer Anganvadi centre cannot meet the load of the proposal.
4. Requested for release of new agl service in his favour duly enhancing the capacity of the existing transformer suitably to release his agl. service duly meeting the expenditure for the said enhancement from any quota en-marked for Tribals.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondents-1 to 3 i.e. the Assistant Engineer/Operation/Kambhampudu, the Assistant Divisional Engineer/Operation/Tiruvuru and the Divisional Engineer/Operation/ Nuziveedu in their combined written submission dt:04-02-2013 received in this office on dt:08-02-2013 stated that:**

1. The complainant registered his application at the call centre vide New Connection (NC) No: 22/ Dt:30-07-2010.
2. The AE/Opn/Khambampadu inspected the fields and found that there was no bore-well dug in the applicants field and hence his application was deleted duly informing the matter to him on 18-12-2012.

**Findings of the Forum:**

1. The grievance of the complainant is that he dug a bore-well in his agl. fields and applied for new service connection for agl. purpose on 30-07-2010, but the service is not released so far as on the date of complaint i.e. 12-12-2012 and alleged that the departmental officials are reluctant to release the new agl service in his favour under the plea that the existing 16KVA DTR is not sufficient to meet the proposed loads. Requested for release of the service as per his requirement duly enhancing the capacity of the transformer meeting the expenses from any of the funds en-marked for Tribals.

2. The respondents for the contentions replied that the respondent-1 i.e. the AE/Opn/Kambhampadu inspected the fields of the complainant and noticed that there was no bore-well at all and hence his application was deleted duly informing the same to the complainant on 18-12-2012.
3. The complainant furnished false information to the Forum and leveled false allegations against the respondents which act is of no excuse and wasted the valuable time of the departmental officials for his wrong gains.

In view of the above, the Forum passed the following order.

**ORDER**

The complainant is warned that he shall be careful in making a complaint against the departmental officials in unfair manner and is liable for suitable punishment under the provisions of the Acts if resorted any such in future.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 16<sup>th</sup> day of February 2013

Sd/-  
**Member (Legal)**

Sd/-  
**Member (Accounts)**

Sd/-  
**Chairperson**

**Forwarded by Orders**

**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy submitted to the Honourable Ombudsman, APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004.  
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

Filename: Order.268  
Directory: E:\CGRF Cases\Cases 2012-13\Vijayawada\VJA 268  
Template: C:\Documents and Settings\Administrator\Application  
Data\Microsoft\Templates\Normal.dot  
Title: BEFORE THE FORUM FOR REDRESSAL OF  
CONSUMER GRIEVANCES OF SOUTHERN POWER DISTRIBUTION  
COMPANY OF A  
Subject:  
Author: apspdcl  
Keywords:  
Comments:  
Creation Date: 04/09/11 11:50:00 AM  
Change Number: 7,525  
Last Saved On: 16/02/13 12:35:00 PM  
Last Saved By: CGRF  
Total Editing Time: 3,446 Minutes  
Last Printed On: 27/11/13 11:52:00 AM  
As of Last Complete Printing  
Number of Pages: 3  
Number of Words: 661 (approx.)  
Number of Characters: 3,768 (approx.)