

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI**

This the 16th day of February 2013

C.G.No:267/2012-13/Vijayawada Circle

Present

***Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Vacant***

***Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)***

Between

Sri Jarabala Rama Nayak
C/o Baba
Krishnaraopelam village & Posts
A.Konduru
Krishna-Dist

Complainant

And

1. Assistant Engineer/Operation/Kambhampudu
2. Assistant Divisional Engineer/Operation/Tiruvuru
3. Divisional Engineer/Operation/Nuziveedu

Respondents

Sri Jarabala Rama Nayak, C/o Baba resident, of Krishnaraopelam village & Posts A.Konduru, Krishna-Dist herein called the complainant, in his complaint dt:12-12-2012 filed in the Forum on dt:12-12-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. An agl. service connection No:595 to his neighbour one Mr. Barothu Reddy, S/o Balya by laying a line for about 300 mts. through his agl. fields and the lines are loose.
2. He had represented the electricity officials to remove the above wires from his fields several times as the said wires were cut several times.
3. It is alarming to them as they have to move through the fields day and nights. Requested for removal of the wires from his fields.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondents-1 to 3 i.e. the Assistant Engineer/Operation/ Kambhampudu, the Assistant Divisional Engineer/Operation/Tiruvuru and the Divisional Engineer/Operation/ Nuziveedu in their combined written submission dt:04-02-2013 received in this office on dt:08-02-2013 stated that:

1. The DC estimate was prepared and got sanctioned vide SDR DCNo:21/04-01-2013 for shifting of the LT lines passing through the consumer fields for an amount of Rs.1,53,600/- and informed him the cost of the estimate on 04-02-2013.

Findings of the Forum:

1. The grievance of the complainant is that some LT wires loosely laid for extension of supply to his neighbouring consumer are passing through his agl. fields creating fear while moving through during the night times as the said wires are damaged and requested for shifting of the wires from his fields.
2. The respondents reported that they have prepared DC estimate for an amount of Rs. 1,53,600/- for shifting of the lines as requested by the complainant and intimated the same to him for arranging payment.
3. The contention of the complainant that the wires needs shifting from his fields for mere damage is not acceptable, but the only point to be considered is that the lines shall be laid as per standards duly maintaining proper ground clearances and see that the fear of the complainant is pacified.
4. As such it is the responsibility of the respondents to see that the lines are rectified to the standards if the complainant is not in a position to pay the necessary charges towards shifting of the lines or otherwise can shift the

lines to a suitable route duly collecting the necessary charges to that effect from the complainant.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that they

1. Shall rectify the lines under dispute to the standards and see that the complainant is freed from the fear complex of loose and damaged lines.
2. May shift the lines to a suitable route as requested by the complainant after receipt of payment of Rs.1,53,600/- from him.

The complainant shall have to provide necessary place for shifting of the said lines besides paying the amount of estimate Rs.1,53,600/- as claimed by the respondents.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 16th day of February 2013

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.

Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

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