

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI**

This the 18th day of January 2013

C.G.No:257/2012-13/Nellore Circle

Present

***Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Vacant***

***Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)***

Between

Sri B.China Venkata Subbaiah & Others
Chutti Village & Post,
Balayapalli Mandal,
Nellore-Dist-524404

Complainant

And

1. Assistant Engineer/Operation/Balayapalli
2. Assistant Divisional Engineer/Operation/Venkatagiri
3. Divisional Engineer/Operation/Naidupeta
4. Superintending Engineer/Operation/Nellore

Respondents

Sri B.China Venkata Subbaiah & Others resident of Chutti Village & Post, Balayapalli Mandal, Nellore-Dist-524404 herein called the complainant, in their complaint dt:01-12-2012 filed in the Forum on dt:01-12-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. They are agl. consumers under SS-IV transformer of Chutti Village, Balayapalli mandal of Nellore-Dist.
2. The said transformer structure is near by the river Kaivalya and the said transformer is serving the consumers of Chutti village and also Ambalapudi village.

3. The plinth of the said transformer is leaned to a dangerous level and the transformer may fell down at any time.
4. The matter was taken to the notice of the respondents, but they did not take any action because of which they are suffering.
5. Requested for reconstruction of the transformer plinth and rectify the same.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Balayapalli in his written submission dt:02-01-2013 received in this office on dt:10-01-2013 stated that:

1. An estimate was proposed for erection of the plinth vide WBS No:T2012-04-06-31-03-017.

Findings of the Forum:

1. The grievance of the complainants is that the plinth of the transformer feeding their agl. Services is almost in collapsing stage and the transformer may fell down at any time breaking power to their pumpsets results in damage to their crops.
2. The complainants as an act of preventive measure brought the dangerous situation of the distribution transformer feeding their services to the notice of the respondents earlier as stated by them, but there is no proof to that effect, but however the respondents during their periodical inspections of the transformers structure should have noticed the danger and took appropriate actions to safe guard the interest of the consumers as well as the property of the department.
3. The respondents though proposed an estimate for reconstruction of the plinth and re erection of the transformer shall take up the work on top

priority to avoid unnecessary loss to the department as well as the consumers.

4. In case the respondents fail to rectify the structure within reasonable time, they are liable to own responsibility and face the consequences there upon for any untoward incident occurs on its account.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that they shall rectify the transformer structure SS-IV Ambalapudi within 30 days from the date of this order.

The respondents shall report compliance on the item above within 45 days from the date of this order.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 18th day of January 2013.

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.