

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES  
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED  
TIRUPATI**

**This the 18<sup>th</sup> day of December 2012**

**C.G.No:246/2012-13/Kadapa Circle**

***Present***

***Sri K. Paul  
Sri A.Venugopal  
Sri T.Rajeswara Rao  
Sri K. Rajendra Reddy***

***Chairperson  
Member (Accounts)  
Member (Legal)  
Member (Consumer Affairs)***

***Between***

Sri.M.Kareemulla  
C/o Enayathulla  
DNo:4-15., Chennue Village, Post & Mandal,  
Kadapa-Dist-516162

Complainant

***And***

1. Assistant Engineer/Operation/Chennuru
2. Assistant Divisional Engineer/Operation/Rural-2/Kadapa
3. Divisional Enginner/Operation/Kadapa
4. Superintending Engineer/Operation/Kadapa

Respondents

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Sri.M.Kareemulla, C/o Enayathulla resident of DNo:4-15., Chennue Village, Post & Mandal, Kadapa-Dist-516162 herein called the complainant, in their complaint dt:28-11-2012 filed in the Forum on dt:28-11-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. He applied for new agl service connection about five months back and paid DDs on 28-06-2012, but the service is not released so far.
2. Requested for Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Engineer/Operation/Chennuru in his written submission dt:07-12-2012 received in this office on dt:15-12-2012 stated that:**

1. The complainants application was registered for 10HP load for agl. purpose on 28-06-2012 and the necessary estimate was sanctioned against number A-0008-06-01-12-01-0014.
2. But the consumer not paid the security deposit and development charges.

**Findings of the Forum:**

1. The grievance of the complainant is that he had applied for new agl service connection in June 2012 and paid DDs, but the service is not released so far.
2. As could be seen from the copy enclosed by the complainant it is a receipt bearing number:204648 for Rs.25/- towards application registration and excepting this the complainant did not pay any DD. He mis-presented the matter and treated the receipt as DD.
3. The respondents proposed and sanctioned the necessary estimate for extension of supply to the complainants service by erecting AB cable to a length of 200 mts over proposed 3 numbers 8 mts PSCC poles and the cost of the estimate is Rs.27,225/-.
4. As far as the service lines is concerned the complainant need not pay any amount, but he has to pay the necessary development charges and the security deposit towards the agl. service, but the respondents reported that the complainant did not paid the said amounts
5. It is not understood whether a notice was served upon the prospective consumer indicating the amounts of development charges and the security deposit.

In view of the above, the Forum passed the following order.

**ORDER**

The respondents are directed that they shall submit a copy of the notice indicating the amounts towards development charges and security deposit towards the release of the 10HP load to the complainant if already served, or otherwise shall serve the said notice immediately and submit the Forum within 15 days from the date of this order

The complainant is advised that he shall pay the said amount of development charges and security deposit in the form of DDs immediately after receiving the notice for enabling the respondents release the service in his favour.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 18<sup>th</sup> day of December 2012

Sd/- <b>Member (Legal)</b>	Sd/- <b>Member (C.A)</b>	Sd/- <b>Member (Accounts)</b>	Sd/- <b>Chairperson</b>
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**Forwarded by Orders**

**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy submitted to the Honourable Ombudsman, APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004.  
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.