

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI**

This the 18th day of December 2012

C.G.No:242/2012-13/Kadapa Circle

Present

***Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy***

***Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)***

Between

Sri.C.Gnaneswara Reddy
Ramanna palli Village & Post,
Chennuru Mandal,
Kadapa-Dist-516162

Complainant

And

1. Assistant Accounts Officer/ERO/Kadapa
2. Assistant Engineer/Operation/Chennuru
3. Assistant Divisional Engineer/Operation/Rural-2/Kadapa

Respondents

Sri.C.Gnaneswara Reddy resident of Ramanna palli Village & Post, Chennuru Mandal, Kadapa-Dist-516162 herein called the complainant, in his complaint dt:28-11-2012 filed in the Forum on dt:28-11-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. He is resident of Ramannapalli Village and is having one domestic service in the said village with SCNo: 1058 which was earlier under category-II for running a shop.
2. Right now he removed the shop in the premises and hence requested for changing of the category of the service from II to I.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-2 i.e. the Assistant Engineer/Operation/Chennuru in his written submission dt:07-12-2012 received in this office on dt:10-12-2012 stated that:

1. He inspected the consumer premises on 28-11-2012 and found consumer utilizing power supply for domestic purpose. So he submitted the report for changing the category from II to I on 28-11-2012.

The respondent-1 i.e. the Assistant Accounts Officer/ERO/Kadapa in his written submission dt:07-12-2012 received in this office on dt:15-12-2012 stated that:

1. They have attended the complaint after the supporting documents are received from the AE/Opn/Chennur and counter signed by the ADE/Opn/R-2/Kadapa and the conversion will be effected from 12/2012 and will be intimated to the consumer CC.bill in 01/2013.

Findings of the Forum:

1. The grievance of the complainant is that his service is under category-II and requested for changing of the category to LT –I in view of removal of the shop from his premises above.
2. The respondent-2 i.e. the AE/Opn/Chennur in his reply stated that he had inspected the complainant's premises on 28-11-2012 and found consumer utilizing power supply for domestic purpose and he submitted the report for changing the category from II to I on 28-11-2012 i.e. the same day.
3. AS could be seen from the account copy and the latest bill i.e. the bill dt: 07-11-2012, the service was under category-II LT upto 11/2012 bill

and is under LT-I in the recent bill and hence the grievance of the complainant is resolved.

4. The complaint was made on 28-11-2012 and the change of the category also was effected on the same day and reflected in the subsequent bill of the complainant and hence there is no deficiency of service on the part of the respondents.

In view of the above, the Forum passed the following order.

ORDER

“No Separate order need to be issued”.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 18th day of December 2012

Sd/- Member (Legal)	Sd/- Member (C.A)	Sd/- Member (Accounts)	Sd/- Chairperson
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Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.