

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 16th day of November 2012

C.G.No:221/2012-13/Ongole Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri.G.Bhaskar Rao
C/o Late Kasiviswanadham & Others
Ravuripeta Vilage,
Vetapalem Post and Mandal,
Prakasam-Dist-523187

Complainant

And

1. Assistant Engineer/Operation/Town/Vetapalem
2. Assistant Divisional Engineer/Operation/Vetapalem
3. Divisional Engineer/Operation/Chirala

Respondents

Sri.G.Bhaskar Rao, C/o Late Kasiviswanadham & Others Resident of Ravuripeta Vilage, Vetapalem Post and Mandal, Prakasam-Dist-523187 herein called the complainant, in their complaint dt:16-10-2012 filed in the Forum on dt:16-10-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. On 07-10-2012 at about 7:00 PM the power supply to Ravuripeta was cut totally and the electrical poles were replaced with more height poles with the help of crane in Ramalayam street.

2. During the course the said re-erection, one number pole at location SS-24/A-8 opposite to Ramalayam was placed hindering their passage to their houses.
3. Requested for relocate the pole by shifting suitably such that the passage to their house from the main road allows cart entries.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Divisional Engineer/Operation/Vetapalem in his written submission dt:10-11-2012 received in this office on dt:16-11-2012 stated that:

1. The premises was inspected and it was observed that, 1 No. 9.1m PSCC pole was erected, to replace the short pole.
2. The newly erected pole was existed by nearer to the short pole, but line was not shifted.
3. On 01-11-2012 the pole was shifted in place of short pole and line was also erected. The party was also satisfied.

Findings of the Forum:

1. The grievance of the complainant is that one electrical pole while replacement with higher capacity for carrying HT lines was placed amidst their narrow passage from the main road and requested for its shifting suitably.
2. The respondents took immediate action, inspected the premises and shifted the pole already erected to little bit side and erected the line.
3. Thus the grievance of the complainant was resolved and complainant also is satisfied with the actions of the respondents.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that they shall conduct detailed survey before proposing any new line and see that such inconvenience is not caused to the local public as far as possible.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 16th day of November 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents

Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.

Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.