

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

This the 18th day of January 2013

C.G.No:211/2012-13/Vijayawada Circle

Present

*Sri K. Paul
Sri A. Venugopal
Sri T.Rajeswara Rao
Vacant*

*Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)*

Between

Sri. D.G.Naidu
C/o M/s Estren Granites Limited
Kethankonda Post,
Ibrahimpattam Mandal,
Krishna-Dist-521229

Complainant

And

1. Assistant Divisional Engineer/Operation/Ibrahimpattam
2. Chief General Manager/Operation/APSPDCL/Tirupati
3. Divisional Engineer/Operation/Rurals/Vijayawada
5. Superintending Engineer/Operation/Vijayawada

Respondents

Sri. D.G.Naidu, C/o M/s Estren Granites Limited Kethankonda Post, Ibrahimpattam Mandal, Krishna-Dist-521229 herein called the complainant, in his complaint dt:09-10-2012 filed in the Forum on dt:09-10-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is an industrial consumer with SCNo: VJA913 under the title Eastern Granites Private limited at Kethankonda village of Ibrahimpattam Mandal in Krishna-Dist.
2. Their Industry is fed by HT line combined with village loads due to which the maximum period of non availability of three phase supply is 12 to 14 hrs.
3. Their Industry is of 1.5 crores turn over and are loosing their production due to power cut.

4. Their industry, earlier about 4 months back prior to its change over to Donabanda feeder was on Ibrahimpatnam town feeder.
5. Requested for tagging on their industry to the line feeding Ibrahimpatnam town.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Divisional Engineer/Operation/ Ibrahimpatnam in his written submission dt:22-12-2012 received in this office on dt:15-01-2013 stated that:

1. The 33/11 KV Ibrahimpatnam SS was already over loaded and hence 33/11KV Donabanda substation was constructed to avoid low voltage problem at tail ends.
2. Presently the Eastern Granites, Kethanakonda was fed from 33/11KV Donabanda and voltages are good.
3. Further the load reliefs are same on both Ibrahimpatnam and Donabanda substations and hence there is no use of changing the feeding.

Findings of the Forum:

1. The grievance of the complainant is that their HT industry is sustaining production loss due to severe power cuts in the recent and due to changing over of the feeding point i.e. the 33/11KV substation and requested for restoration of the earlier feeding.
2. The respondent-1 i.e. the ADE/Opn/Ibrahimpatnam reported that the said industry was changed over to the new substation constructed at Donabanda to overcome the low voltage problem as the already existing 33/11KV Ibrahimpatnam SS was over loaded.
3. The contention of the complainant that the power position will be better for his industry if his service is connected to the 33/11KV substation Ibrahimpatnam instead of the Donabanda Substation being rural area.

4. But the respondent mentioned that the power cuts are same for both the above two substations and makes no difference of connecting to a particular substation.
5. If the said service was earlier on an exclusive industrial feeder, respondents even after erection of new substations for their convenience shall maintain to have similar schedule of feeding to the said industry by carrying out the necessary modifications in the lines at the cost of the licensee only, but not of the consumer.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that they shall maintain similar schedule as it was prior to the construction of the new substation at Donabanda and see that the consumer is not suffered.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 18th day of January 2013.

Sd/-
Member (Legal)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

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