

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 31st day of December 2012

C.G.No:180/2012-13/Ongole Circle

Present

Sri K. Paul

Sri A.Venugopal

Sri T.Rajeswara Rao

Sri K. Rajendra Reddy

Chairperson

Member (Accounts)

Member (Legal)

Member (Consumer Affairs)

Between

Sri. Maram Venkarata Reddy

C/o Poli Reddy

DNo:1-82., Murraripalle Village

Murraripalle Post., Y.Palem

Prakasam-Dist-523327

Complainant

And

1. Assistant Engineer/Operation/Y.Palem/Prakasam

2. Assistant Divisional Engineer/Operation/ Y.Palem/Prakasam

3. Divisional Engineer/Operation/Markapuram

4. Superintending Engineer/Operation/Ongole

Respondents

Sri. Maram Venkarata Reddy, C/o Poli Reddy resident of DNo:1-82., Murraripalle Village Murraripalle Post., Y.Palem Prakasam-Dist-523327 herein called the complainant, in his complaint dt:12-9-2012 filed in the Forum on dt:12-9-2012 during adalat at Cumbum under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. They are residents of Murraripalle village of Y.Pelam mandal in Prakasam-dist.
2. There is a 11KV line passing amidst their village and earlier they have represented the electrical officers for shifting of the said line.

3. The officers transported the poles to the site for the purpose of shifting the line, but the line is not shifted.
4. Requested for shifting of the 11 KV line.

Notices were served upon the respondents duly enclosing a copy of complaint.

None of the respondents replied on the grievance.

Findings of the Forum:

1. The grievance of the complainant is that a 11KV line is passing through the middle of their village and needs its shifting out side the village.
1. Though the grievance is not a specified item of the guaranteed Standards of Performance, the respondents were served notices to give their remarks on the matter in the interest of public safety, but they did not.
3. The complainant stated that the necessary poles for the said shifting were already transported to the site and the work is yet to be taken up.
4. It is not understood why the said poles were transported without having any proper approval by the competent authority or otherwise if there is any such sanction and the necessary amounts were received by the respondents why the work was not completed.
5. In normal course, any line shifting will be taken up by the department duly collecting the estimated amount of the said shifting from the applicants who sought the said shifting.
6. The respondents have to take up the work immediately after receiving the necessary amounts from the applicants herein the complainants with their due consent of such payment, if not already done so.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that

1. They shall report within 15 days to the Forum the reasons for transporting of poles to the site for the said shifting.
2. They shall complete the work of shifting the lines with in 90 days from the date of this order if the said amounts were already received by them.
3. They shall prepare an estimate for the said shifting and serve a notice to the complainants intimating the amount payable towards the said shifting within 15 days from the date of this order.

The complainants are advised that they may approach the respondents and request for the said shifting duly expressing their acceptance for payment of the amount as estimated.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

The respondents are informed that non compliance to the orders above attracts the provisions of punishment under Section 146 of the Electricity Act 2003

Signed on this the 31st day of December 2012.

Sd/- Member (Legal)	Sd/- Member (C.A)	Sd/- Member (Accounts)	Sd/- Chairperson
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Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.