

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

This the 12th day of November 2012

C.G.No:168/2012-13/Ongole Circle

Present

***Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy***

***Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)***

Between

Sri. K.Venkata Reddy
C/o Chinna Koti Reddy and Others
Peddaraveedu Village, Post and Mandal,
Prakasam-Dist.

Complainant

And

1. Assistant Engineer/Operation/Peddaraveedu
2. Assistant Divisional Engineer/Operation/Markapur
3. Divisional Engineer/Operation/Markapuram
4. Superintending Engineer/Operation/Ongole

Respondents

Sri. K.Venkata Reddy, C/o Chinna Koti Reddy and Others Resident of Peddaraveedu Village, Post and Mandal, Prakasam-Dist. herein called the complainant, in their complaint dt:14-9-2012 filed in the Forum on dt:14-9-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. There is a bore for drinking water at Pedaraveedu village and Mandal and there is no power supply to the bore.
2. Requested for providing of 3 phase supply to the bore motor for drinking water purpose.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Peddaraveedu in his written submission dt:22-09-2012 received in this office on dt:08-11-2012 stated that:

1. It is true that an estimate was sanctioned for release of service for a load of 5HP for water works at Pedaraveedu Village during the year 2010-11 vide sanction number E-2010-03-21-02-006 under normal plan for 24 hrs 3 phase supply.
2. But the necessary amounts towards the above said estimate were not paid by gram panchayat of Pedaraveedu till to date for releasing of water works service.

Findings of the Forum:

1. The grievance of the complainants is that 3 phase supply to their drinking water bore for their village of Pedaraveedu was not released and requested for the same.
2. The respondents reported that an estimate for providing of 3 phase supply for 24hrs to the said service being utilised for drinking water was sanctioned long back in 2010-11 itself.
3. But the grampanchayat did not come forward and pay the necessary amounts of estimate for providing 24 hrs 3 phase supply to the said borewell service.
4. The respondents did not mention that whether there is an intimation to the panchayat authorities regarding the said sanction and the amount payable towards the said work.
5. The contention of the respondents that the necessary amounts towards execution of the line for providing 24 hrs supply to the drinking water pump sets by the panchayat authorities is quite in order.
6. As such the complainants have to arrange for payment of the said amounts of estimate towards erection of the necessary lines for providing 24 hrs supply to the bore service to enable the respondents to take up the work.

7. The respondents if necessary may have to revise the estimate that was sanctioned long back in accordance with the prevailing schedule of rates and intimate the panchayat authorities demanding for payment.

In view of the above, the Forum passed the following order.

ORDER

1. The complainants are advised that they shall arrange for payment of the necessary amounts towards developing infrastructure for providing 24 hrs 3 phase supply to their drinking water borewell with due consultation with respondents.
2. The respondents are directed that they shall revise the estimate that was sanctioned for the purpose during the year 2010-11 if necessary and intimate the complainants under acknowledgment for making payment.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 12th day of November 2012.

Sd/- Member (Legal)	Sd/- Member (C.A)	Sd/- Member (Accounts)	Sd/- Chairperson
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Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.