

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED**  
**TIRUPATI**

**This the 3<sup>rd</sup> day of August 2012**

**C.G.No:15/2012-13/Tirupati Circle**

*Present*

*Sri K. Paul*  
*Sri A.Venugopal*  
*Sri T.Rajeswara Rao*  
*Sri K. Rajendra Reddy*

*Chairperson*  
*Member ( Accounts )*  
*Member ( Legal )*  
*Member ( Consumer Affairs )*

*Between*

Sri P.Prasad Reddy,  
C/o P.Chandra Reddy,  
V.M.Puram Village,  
Karvetinagaram Post ,& Mandal,  
Chittoor-Dist-517582

*And*

1. Assistant Engineer/Operation/Karvetinagaram
2. Assistant Divisional Engineer/Operation/Karvetinagaram Respondents
3. Divisional Engineer/Operation/Puttur

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Sri P.Prasad Reddy, C/o P.Chandra Reddy resident of V.M.Puram Village.,  
Karvetinagaram Post & Mandal Chittoor-Dist-517582 herein called the complainant,  
in his complaint dt:21-4-2012 filed in the Forum on dt:21-4-2012 under clause 5 (7)  
of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is an agl. consumer with SCNo: 5343323000279 at VM.puram village  
of Karvetinagaram Mandal in Chittoor-Dist.
2. There are about 70 services in the village, but for the transformer feeding  
the services, there is no AB switch control.
3. Request for providing of the AB switch.

Notices were served upon the respondents duly enclosing a copy of complaint.

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**The respondent-2 i.e. the Assistant Divisional Engineer/Operation/  
Karvetinagaram in his written submission dt:1-8-2012 received in this office on  
dt:1-8-2012 stated that:**

1. The AE/OPn/Karvetinagaram provided one number 11KV switch at 11KV Padmapuram feeder on 19-7-2012.

**Findings of the Forum:**

1. The grievance of the complainant is about the difficulties faced by 70 numbers consumers because of no on and off control to the transformer feeding their services.
2. Fixing of AB switch in a feeder is not a an item of Guaranteed Standards of Performance and the complainants did not mention any sort of inconvenience or interruptions in specific on account of non providing of AB switch to the transformer.
3. The respondents reported that one number 11KV AB switch was provided at 11KV Padmapuram feeder on 19-7-2012 for the complaint made on 17-4-2012.
4. Since there is no time schedule for rectification/Installation of AB switch to a transformer and there is no report of interruptions in specific, Forum feels that there is no deficiency of service on the part of the respondents in this case and hence no compensation is awarded.

In view of the above, the Forum passed the following order.

**ORDER**

“No separate order need to be issued”.

Accordingly the case is disallowed and disposed off

