

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI**

This the 24th day of August 2012

C.G.No:100/2012-13/ Tirupati Circle

Present

*Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy*

*Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)*

Between

Sri. P.Balaiah and Others
Complainants
Yellampalli (Village),
Mittapalem (Post),
Puthalapattu (Mandal),
Chittoor-Dist

And

1. Assistant Engineer/Operation/Puthalapattu Respondents
2. Assistant Divisional Engineer/Operation/Rurals-II/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor

Sri. P.Balaiah and others residents of Yellampalli (Village), Mittapalem (Post), Puthalapattu (Mandal), Chittoor-Dist herein called the complainants, in their complaint dt:23-5-2012 filed in the Forum on dt:23-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. About 15 numbers houses were newly constructed for them at PC.Yellampalli village under Indiramma scheme.
2. They are all residing in the above houses, but they are not having electricity supply and not even street lights.
3. Requested for providing of street lights to their colony.

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Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Puthalapattu in his written submissions dt:18-6-2012 received in this office on dt:23-08-2012 stated that

1. He inspected the location and advised the complainants to pay the estimate cost for extension line work, but the complainants are not willing to pay the necessary charges.

Findings of the Forum:

1. The grievance of the complainants is about electrification of their newly constructed colony under Indiramma housing scheme.
2. The respondent-1 i.e. AE/Opn/Puthalapattu reported that the complainants have to pay the necessary charges towards erection of the line for extension of supply to their houses and the complainants are not willing to pay the same.
3. The contention of the respondent that the cost of the line is to be paid by the complainants is accepted and hence the request of the complainants for erection of the lines at free of cost is not maintainable and hence set aside.

In view of the above, the Forum passed the following order.

ORDER

The complainants are advised to pay the estimated amounts towards erection of the required lines for extension of supply to their houses.

Accordingly the case is allowed and disposed off

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If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 24th day of August 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

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Filename: Order.100
Directory: E:\CGRF Cases\Cases 2012-13\Tirupati\TPT 100
Template: C:\Documents and Settings\Administrator\Application
Data\Microsoft\Templates\Normal.dot
Title:
Subject:
Author: CGRF
Keywords:
Comments:
Creation Date: 17/08/12 10:14:00 AM
Change Number: 401
Last Saved On: 27/08/12 5:10:00 PM
Last Saved By: CGRF
Total Editing Time: 153 Minutes
Last Printed On: 23/11/13 5:44:00 PM
As of Last Complete Printing
Number of Pages: 3
Number of Words: 493 (approx.)
Number of Characters: 2,811 (approx.)