

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 30th day of June 2012

C.G.No:10/2012-13/ Guntur Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. K.Appa Rao,
Door.No: 1-265,
Emani Village & Post,
Duggirala Mandal,
Guntur Dist.

Complainant

And

1. Assistant Accounts Officer/ERO/Tenali
2. Assistant Engineer/Operation/ /Duggirala
3. Assistant Divisional Engineer/Operation/Rural-1/Tenali
4. Divisional Engineer/DPE/Guntur

Respondents

Sri K.Appa Rao, Door.No: 1-265, Emani Village & Post, Duggirala Mandal, Guntur Dist. herein called the complainant, in his complaint dt: 2-4-2012 filed in the Forum on dt:2-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is having two numbers services bearing SCNo: 212 and 2229 for his double portion house at Door No: 1-265 of Emani Village in Duggirala Mandal of Guntur-Dist.

1. For the SCNo: 2229 the new one the department officials checked the service and booked additional load for 2 KV which is sufficient for one street.
1. He paid for the additional load later under the plea that they shall not be two services in one house out of the two the old one SCNo: 212 meter was removed leaving the SCNo: 2229 as usual.
1. Requested for restoration of the removed service.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1, i.e. the Assistant Accounts Officer/ERO/Tenali in his written submission dt:21-4-2012 and received in this office on dt:27-4-2012 stated that:

1. The AAE/Opn/Duggirala in his letter dt: 28-7-2010 furnished that SCNos: 212 and 2229 (both Category-I) are existing in the same premises at Emani village.
2. The existing loads of SCNo: 212 is 2450 watts and SCNo: 2229 is 260 watts.
3. The AE was instructed by the DE/DPE/Guntur and the Assistant Divisional Engineer/Opn/R-1/Tenali to club the above services into one service.
4. Accordingly the SCNo; 212 was removed on 28-6-2010.
5. The AE requested his office to bill stop the SCNo: 212 Emani and club the load of SCNo: 212 to SCNo: 2229 Emani.
6. Accordingly the load of SCNo: 212 Emani was bill stopped and the load so available was clubbed to the SCNo: 2229 Emani.
7. The Total load of SCNo: 2229 is 2.71 KW after clubbing.

The respondents 2 and 3 i.e. Assistant Engineer/Operation/ /Duggirala and the Assistant Divisional Engineer/Operation/Rural-1/Tenali in their separate written submissions dt:24-4-2012 and 25-4-2012 received in this office on dt:2-5-2012 and 5-5-2012 stated that:

1. The SCNo: 212 and SCNo: 2229 are existing in the same premises and inspected by the DE/DPE/GUntur on 18-2-2010.
2. After inspecting the services, on 19-2-2010 he has given instructions to dismantle the SCNo:212, category-I, Emani Village, Duggirala Mandal and transfer the load and security deposit to another existing SCNo: 2229.
3. The service was dismantled on 28-6-2010 and the load of 2.45 KW and security deposit of SCNo: 212 transferred to SCNo: 2229 and kept the SCNo:2229 in live.
4. The SCNo: 2229 has a contracted load of 260 W and the total load becomes 2.71 KW.
5. Another 2KW additional load also released on SCNo: 2229.
6. Hence the total contracted load of SCNo: 2229 is 4.71 KW.

Findings of the Forum:

1. The grievance of the complainant is that instead of removing the new service for the reason of second service, the old service was removed which is not correct and requested for restoration of the same.
2. The respondents reported that the premises of the complainant was inspected by the DE/DPE/Guntur on 18-2-2010 during which it was noticed that there are two services 212 and 2229 existing in single house which is against the rules and ordered for dismantlement of the SCNo: 212 duly clubbing its loads and the deposits to the other service SCNo: 2229.

3. Here the complainant while accepting the existence of two services in a single house, contesting that his new service shall be removed instead of the old one if necessary.
4. As could be seen from the account copies of both the services, it is noticed that the SCNo: 212 which was released earlier on 20-10-1970 was in the name of Sri K.Venkateswarlu while the service number 2229 which was released on 2-12-2009 stood in the name of Sri Kasaraneni Appa rao, herein the complainant.
5. As such the decision of the inspecting officer i.e. the DE/DPE/Guntur is in order as the service ordered for removal stands in the name of one K.Venkateswarlu other than the complainant and whose existence is not known.
6. It doesn't matter the complainant, which service is dismantled, as he is not put to any loss because of the said clubbing as the load along with the deposits was transferred to the existing service.
7. As seen from the bill for 6/2012 it is noticed that the contracted load of the service number: 2229 Emani of the complainant is having contracted load of 4.71 KW which includes the loads of service number 212 and also the additional load of 2KW for which he paid (2.45 + 0.260 + 2).
8. As there shall not be two services for a single house, and hence the request of the complaint to restore his removed service is not accepted.

In view of the above, the Forum passed the following order.

ORDER

The complainant is informed that he is not eligible to apply for a new service in the same premises.

The respondents are directed to produce a copy of the document indicating the availability of the security deposit in respect of service number 2229 Emani as a proof of transferring the security deposit of SCNo: 212 within 15 days from the date of this order.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 30th day of June 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.